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Product Change Notification

Connect Tech Products

PCN Number:	CTIU-00029
Revision:	0.01
Issue Date:	2020-10-28
Effective Date:	2020-11-01
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1 Product Identification

1.1 Product Data

This Product Change Notification applies to Connect Tech manufactured products.

2 Description and Reason of Change

AVL	Product Improvement	
Material	BIOS Release	
Assembly Process	Firmware Release	
Assembly BOM	Datasheet / Manual	
Testing	DFM	
Manufacturing Site	Other	\square
Equipment		

Products manufactured by Connect Tech Inc. will no longer routinely include a CD-ROM with software files.

Connect Tech remains dedicated to providing customers the highest level of product and technical support possible. Traditionally, some products would be shipped with relevant software (i.e. drivers) written onto a CD-ROM. In an effort to ensure customers have around the clock access to up-to-date information, all software has been uploaded to be easily accessible on our website.

Relevant software can be found through either of the following methods:

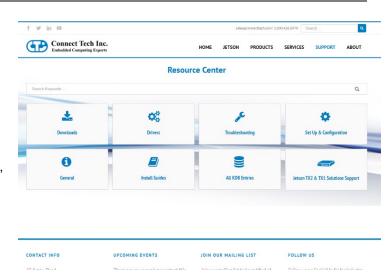
2.1.1 Resource Center

The Connect Tech Resource Center is a technical support hub that provides any and all information on your selected product.

URL:

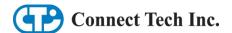
https://connecttech.com/support/resource-center/

Simply type in the product name within the search bar, and all software, documentation, and relevant knowledge base articles will appear.



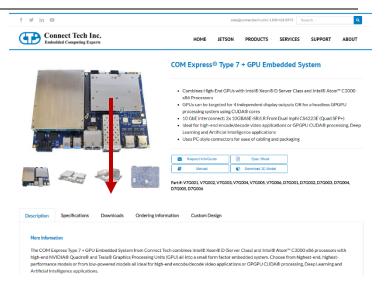
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2.1.2 Product Pages

Product software and other packages are available through the Downloads tab on every product page.



2.1.3 CD-ROM Inclusion Requests

Customers can request their product be supplied with software on a CD-ROM for an additional charge. Contact sales@connecttech.com for all CD-ROM inclusion requests.

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3 Impact of change (positive or negative) on fit, form, function & reliability

3.1 Quality and Reliability

Quality and reliability of products are not affected by this Product Change Notification.

3.2 Software Compatibility

Software Compatibility is not affected by this Product Change Notification.

3.3 Hardware Compatibility

Hardware Compatibility is not affected by this Product Change Notification.

3.4 Mechanical Compatibility

Mechanical Compatibility is not affected by this Product Change Notification.

4 Product / Revision Discontinuation

As of November 1st, 2020, CD-ROMs will no longer be provided by default with shipping product. CD-ROM inclusion can be requested at point of sale for an additional charge.

5 Contact Information

Phone	+1-519-836-1291
Email	sales@connecttech.com