



Experience seamless robotics development with Connect Tech’s ROS-Ready Launchpad – a production-ready, containerization-free solution that combines ROS2 and NVIDIA® Isaac™ ROS capabilities.



Connect Tech’s ROS-Ready Launchpad System Image, combined with our tiered support plans, provides a seamless and robust solution to accelerate innovation while addressing the unique challenges faced by our customers.

With Connect Tech’s support packages for ROS-Ready Launchpad System Image, our customers gain peace of mind knowing that Connect Tech is a trusted partner invested in their success.

## STANDARD

- ✓ **Priority Email Support:** Receive faster response times for email inquiries, ensuring your concerns are addressed promptly.
- ✓ **Remote Troubleshooting:** Access professional assistance via screen-sharing or remote sessions for issues related to ROS2, NVIDIA® Isaac™ ROS, sensor libraries/wrappers, or AI frameworks.
- ✓ **Regular Updates:** Stay ahead with biannual updates that incorporate the latest NVIDIA® Isaac™ ROS features, NVIDIA® library improvements/optimizations, and sensor driver/ROS wrapper updates (when applicable). This ensures your system remains cutting-edge and compatible.

**Ideal For:** Organizations requiring a dependable support system to maintain and improve their deployments without extensive customization.

## ENTERPRISE

- ✓ **All Features of Standard Support**
- ✓ **Custom System Image Builds:** Tailored system images to include specific packages, drivers, and libraries for unique and large-scale deployments.
- ✓ **On-Site Support:** Deploy our engineers to your location for setup, debugging, or training, ensuring a seamless implementation process.
- ✓ **High-Priority SLA:** Enjoy guaranteed response times with a robust service-level agreement, providing peace of mind for mission-critical applications.
- ✓ **Long-Term Support (LTS):** Maintain compatibility across product lifecycles with custom ROS bridge integrations and extended support for older versions of software and drivers.
- ✓ **Performance Optimization Services:** Maximize efficiency in production environments through DDS tuning, intra-process communication integration, and system fine-tuning.

**Ideal For:** Large-scale deployments requiring bespoke solutions, on-site expertise, and a long-term partnership for optimized performance and reliability.

## CUSTOM

- ✓ **All Features of Standard Support**
- ✓ **Custom Development Assistance:** Receive expert help with integrating additional sensor drivers, packages, or application-specific optimizations to ensure seamless performance.
- ✓ **Flexible Support Scope:** Tailor your support scope to include specific enhancements or additional features, addressing unique project requirements effectively.

**Ideal For:** Organizations with unique use cases requiring hands-on support and customization to unlock the full potential of their system.